

Subject: current issues
From: Joseph Soleimani <joe@abjny.com>
To: Ari Teman <ari@teman.com>
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Ari,
Lets discuss this tomorrow.

- 1) Tenants without smart phone no way to use intercom
 - 2) Mail man has no way of entering the building(time line for when this will be installed?)
 - 3) System does not recognize tenants face to enroll.(Tenants take off from work to meet with us and it is a complete waste of time for both manager and tenant when the system can not recognize face of tenant to enroll in system)
 - 4) System does not recognize tenants face even after enrollment(56 1A- Derek Salud). Recognized him as Ari Teman. Has recognized Nate as Ari before too.
 - 5) 342 very loose, not installed/drilled into wall correctly. Our supers are not touch this system. Please have technician fix this.
 - 6) 342/346 front gate way to low. System will not take a photo of anyone 5'3 and taller.
- Other buildings that are way to low:
- 140
342
346
539 lenox ave
100 lenox ave is to high
- 7) When a tenant is buzzed by someone trying to get into the building their phone is ringed once like a text message. Tenants are complaining that they can not hear someone ringing them when it hits their phone like a text message.
 - 8) We are missing IDs and Pins for all Occupants.
 - 9) tenants need to take off there hats and glasses to get in and it takes way to long to get into the building
 - 10) tenants need to press "take a selfie" is there any way it can do it automatically
 - 11) does every single tenant need to memorize his own code? Why cant we do one code per unit



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